1. Detailed EMD flow

a. Initial PNR
   - ITINERARY element
   - NAME element
   - Contact element
   - Form of payment
   - End Transaction and redisplay
   - Issue the ticket

b. Booking a chargeable seat
   - Select the tab **Seats**
     - Graphical seat map is displayed
- Chargeable Seats are shown in a seat map, as Preferred (upfront) and Extra Legroom along with the price.

- Service confirmation is received under itinerary and Time Limit is received in "Alerts".
c. Issuing EMD for the selected Chargeable Seat

- Select the segment and then click on Issue Documents

- Select Traveler and click on Next
- Select the Service and click on Next

- Select the form of payment and click on Issue Documents

- EMD for seat is issued
d. EMD display