

REFUND ΜΕΡΙΚΩΣ ΧΡΗΣΙΜΟΠΟΙΗΜΕΝΟΥ ΕΙΣΙΤΗΡΙΟΥ

1. **Non-Refundable Fare i.e. LIGHT FARE***: Στο πεδίο **“Base Fare Used”** συμπληρώνετε το συνολικό fare amount. Επιλέξτε στο πεδίο **“tax used”** το εικονίδιο  και συμπληρώστε το πεδίο **“Used Taxes”** με τους φόρους που έχουν χρησιμοποιηθεί. Εν συνεχεία αλλάζετε στο commission το πεδίο **“Returned on Original ticket”** σε μηδενικό (0.00). Τέλος επιλέγετε  για να ολοκληρώσετε το refund.

Ticket Refund

Auto Manual

Ticket Information

Traveler	Ticket #	Currency	Date	PNR	IATA	Tour Code
MRS REFUND PARTIAL (ADT)	0505749971718	EUR	03Jun21	5W7JKT	27210971	

Coupons

TKT	CP	AL	FLT	CL	DATE	BRD	OFF	FARE BASIS	ST	Used
718	1	OA	252	U	04JUN	ATH	MJT	UNLGTDD	O	Y
718	2	OA	253	T	24JUN	MJT	ATH	TNLGTDD	O	N

Calculation of Refund

Base Fare	50.00
Base Fare Used	- 50.00
Base Fare Refund	0.00
Tax Original	51.12
Tax Used 	- 31.99
Tax Refund	19.13
Ticket Refund	19.13
Penalty	- 0.00
Total Refund	19.13

Tax Breakdown

Tax Code	Original	Used	Refunded
GR	24.00	12.00	12.00
WP	17.73	14.34	3.39
WQ	8.66	5.65	3.01
ZL	0.73	0.00	0.73
	51.12	31.99	19.13

Commission

No Commission due 0.00

Waiver Code

Enter waiver code here if applicable

Monetary Settlement

Charged To		Refunded To	
CASH	101.12	CASH	19.13
Total Amount	101.12	Refund/Credit	19.13

Submit

Cancel

2. Refundable Fares i.e. COMFORTFLEX FARE*: Στο πεδίο **“Based Fare Used”** συμπληρώνετε το Base Fare που έχει ήδη χρησιμοποιηθεί, στην συνέχεια επιλέξτε στο πεδίο **“tax used”** το εικονίδιο  και συμπληρώστε το πεδίο **“Used Taxes”** με τους φόρους που έχουν χρησιμοποιηθεί. Στο πεδίο penalty συμπληρώνετε το τέλος ακύρωσης (εφόσον υπάρχει π.χ. EUR45.00). Εν συνεχεία, συμπληρώστε στο πεδίο **“Returned on Original ticket”** το ποσό του commission (εφόσον υπάρχει), υπολογίζοντάς το από το **BASE FARE REFUND**.

Electronic Ticket

 [Print](#) Status : **Ticketed**

[Ticket Image](#) [Agent Coupon](#)

Ticket Image Details for Document

		ET RECORD	PARTIAL / REFUND (ADT)		
AGY:	27210971	O/D:	ATH / ATH	FF NO.:	
ISSUED:	03JUN21	TKT:	0505749971719	AGT:	OAA3TEST
PNR:	R698YU / F1	IATA:	27210971	FCI:	2
ISO:	GR	TC:		FCPI:	0
VOID BY:	03JUN21 23:59			VAL CXR:	OA

Coupons

CP	STP	AL	FLT	CL	DATE	BRD	OFF	TIME	ST	FARE BASIS	NVB	NVA	BAG	CS
1	O	OA	10	T	04JUN	ATH	JNX	10:45	OK	THPSODD	04JUN	04JUN	1PC	F
2	O	OA	17	K	23JUN	JNX	ATH	10:15	OK	KHPSODD	23JUN	23JUN	1PC	O

Fare Details

FARE:	EUR	122.00	
TAX:	EUR	0.30	F8
TAX:	EUR	14.34	WP
TAX:	EUR	5.65	WQ
TOTAL:	EUR	142.29	

Details

Form of payment:	EUR 142.29 CASH /
Endorsements:	VALID ON OA FLIGHTS
	DATES SHOWN ONLY
Fare Calculation:	ATH OA JNX50.00THPSODD OA ATH72.00KHPSODD EUR122.00END

Data Protection Notice

<http://www.iatatravelcenter.com/privacy>

[Void](#) [Refund](#) [Exchange/Reissue](#) [Close](#)

Τέλος, επιλέγετε  για να ολοκληρώσετε το refund.

Ticket Refund

[Auto](#) [Manual](#)

Ticket Information

Traveler	Ticket #	Currency	Date	PNR	IATA	Tour Code
MRS REFUND PARTIAL (ADT)	0505749971719	EUR	03Jun21	R698YU	27210971	

Coupons

TKT	CP	AL	FLT	CL	DATE	BRD	OFF	FARE BASIS	ST	Used
719	1	OA	10	T	04JUN	ATH	JNX	THPSODD	O	Y
719	2	OA	17	K	23JUN	JNX	ATH	KHPSODD	O	N

Calculation of Refund

Base Fare	122.00
Base Fare Used	- 50.00
Base Fare Refund	72.00
Tax Original	20.29
Tax Used 	- 19.99
Tax Refund	0.30
Ticket Refund	72.30
Penalty	- 45.00
Penalty Taxes to Pay 	- 0.00
Total Refund	27.30

Tax Breakdown

Tax Code	Original	Used	Refunded
WP	14.34	14.34	0.00
WQ	5.65	5.65	0.00
F8	0.30	0.00	0.30
	20.29	19.99	0.30

Commission

On Penalty	0.00
Returned on Original ticket	- 2.44
Commission due to Airline (x -1)	2.44

Waiver Code

Enter waiver code here if applicable

Monetary Settlement

Charged To		Refunded To	
CASH	142.29	CASH	27.30
Total Amount	142.29	Refund/Credit	27.30

[Submit](#) [Cancel](#)

***ΣΗΜΕΙΩΣΗ:** Για να προχωρήσετε στην επανέκδοση συμβουλευτείτε πρώτα τα fare rules όπως φαίνεται παρακάτω.

α. Εντός κράτησης (PNR):

- Στο πεδίο “Itinerary” το οποίο βρίσκεται δεξιά και επιλέγετε το εικονίδιο  (fare information)

Itinerary
Booked - Air

				Class		Status	Cnx	Fare
		Fri 04Jun21 10:45 - 11:25	ATH - JNX	OA 10	T	0h 40m	AT4	FLOWN
		Wed 23Jun21 10:15 - 11:00	JNX - ATH	OA 17	K	0h 45m	AT4	HK

Fare: 1
Source: OA

Fare Information



Price

Services

Create Fare

Auto-Exchange

Bag Fees

Seats

Delete

- Η** στο πεδίο “Transactions” το οποίο βρίσκεται δεξιά από το εισιτήριο  (fare information)

Transactions

Click to view Fare Rules

Reference	Source	Status	Transaction Date	Travelers	Segments
0505749971719	  OA	Ticketed	03JUN21 19:52	REFUNDMRS PARTIAL (ADT)	OA10 ATH-JNX 04JUN OA17 JNX-ATH 23JUN

- Από τις επιλογές που εμφανίζονται επιλέγετε “View”

Fare Information

Fare Type	Total Travelers	Source
PUBL	1	OA

Traveler Group(s)

Requested		Priced		Travelers			
ADT		ADT		1			
Departure	Airport Codes	Fare Basis Code	Airline	Cabin	Booking Class	Bags	Not Valid Before/After
04JUN	ATH - JNX	THPSODD	OA	Y	T	1PC	04JUN/04JUN View
23JUN	JNX - ATH	KHPSODD	OA	Y	K	1PC	23JUN/23JUN View

Close

Επιλέγετε την αντίστοιχη κατηγορία στο **category filter**:

Fare Information

BackClose

Fare Rules

Airport Codes	Date	Airline	Fare Basis Code	Fare Type	Source
JNX - ATH	04JUN	OA	KHPSODD	PUBL	

Category Filter: All

Rule Applied

- RULE - 3
- Seasonality
- KHPSODD
- HIGH SE
- FOR ONE
- FARE TY
- A3 FARE
- APPLICA
- AREA
- THESE F
- WITHIN
- CLASS O
- THESE F
- TYPES O
- FARES G
- ONE-WA
- FREE BA

Booking Co

- Day and / or Time Application
- Flight Application
- Advance Res/Ticketing
- Minimum Stay
- Maximum Stay
- Stopovers
- Transfers
- Combinability
- Blackout Dates
- Surcharges
- Accompanied Travel
- Travel Restrictions
- Sales Restrictions
- Penalties
- Higher Intermediate Point / Mileage Exceptions
- Ticket Endorsements
- Children Discounts
- Tour Conductor Discounts
- Agent Discounts
- Other
- Miscellaneous Provisions
- Groups
- Tours
- Visit Another Country
- Deposits

- NO BOOKING CODE EXCEPTIONS EXIST, USE PRIME

β. Εκτός κράτησης (PNR):

- Στο **ADD AIR**  το οποίο βρίσκεται στο πάνω μέρος της σελίδας, συμπληρώνετε το δρομολόγιο που σας ενδιαφέρει και επιλέξετε το πλαίσιο "Allow Past Dates". Αν επιλέξετε αυτό το πλαίσιο, θα ανακτηθεί ένα απόσπασμα ναύλου για την ημερομηνία στην οποία έγινε η έκδοση της κράτησης. Στην συνέχεια επιλέγετε **Fare Quote**

Pricing Options

☐ Published Fares

☐ Contract Fares

☒ Both

☒ Check/Uncheck All

☒ Advance purchase

☒ Allow Penalties

☒ Minimum Stay

☒ Maximum Stay

Fare Quote Override Options

Allow Past Dates

☒

Historical Ticket Date

03/06/2021

Currency Selection

Travelers

Fare Selection Options

Qualifiers

Tax Exempt Options

Services Filter

Pricing By Brands

Add Air

Round Trip One Way Multi City

Depart

Arrive

Date

Time

ATH

JNX

03/06/2021

Anytime

Dep

Arr

JNX

ATH

23/06/2021

Anytime

Dep

Arr

Flexible Dates

Fare Search

Air Availability

Schedule Only

Fare Quote

- Τέλος διαλέγετε τον επιθυμητό ναύλο:

Fare Quote

Edit Search

Currency: EUR Source(s): OA ATH - JNX 03JUN21 - 23JUN21													
Airline	Fare Basis	One Way	Round Trip	Class	Type	Source	Penalty	Day	ADV	MIN	MAX	RTG	Date Restrictions
OA	PHPSODD		62.00	P	PUBL ADT OA	OA	X	-				5555	S 01JUN S 30SEP
OA	PLPSODD		62.00	P	PUBL ADT OA	OA	X	-				5555	S 01OCT S 31MAY
OA	ULPSODD		76.00	U	PUBL ADT OA	OA	X	-				5555	S 01OCT S 31MAY
OA	UHPsODD		82.00	U	PUBL ADT OA	OA	X	-				5555	S 01JUN S 30SEP
OA	TLPSODD		90.00	T	PUBL ADT OA	OA	X	-				5555	S 01OCT S 31MAY
OA	THPSODD		100.00	T	PUBL ADT OA	OA	X	-				5555	S 01JUN S 30SEP
OA	SLPSODD		104.00	S	PUBL ADT OA	OA	X	-				5555	S 01OCT S 31MAY
OA	KLPSODD		118.00	K	PUBL ADT OA	OA	X	-				5555	S 01OCT S 31MAY
OA	SHPSODD		122.00	S	PUBL ADT OA	OA	X	-				5555	S 01JUN S 30SEP
OA	LLPSODD		136.00	L	PUBL ADT OA	OA	X	-				5555	S 01OCT S 31MAY
OA	KHPSODD		144.00	K	PUBL ADT OA	OA	X	-				5555	S 01JUN S 30SEP
OA	VLPSODD		146.00	V	PUBL ADT OA	OA	X	-				5555	S 01OCT S 31MAY
OA	LHPSODD		166.00	L	PUBL ADT OA	OA	X	-				5555	S 01JUN S 30SEP
OA	VHPSODD		180.00	V	PUBL ADT OA	OA	X	-				5555	S 01JUN S 30SEP