

ΑΚΟΥΣΙΑ ΕΠΙΣΤΡΟΦΗ ΧΡΗΜΑΤΩΝ – ΠΛΗΡΩΣ ΑΧΡΗΣΙΜΟΠΟΙΗΤΟΥ ΕΙΣΙΤΗΡΙΟΥ

ΣΗΜΕΙΩΣΗ : Πριν από οποιαδήποτε ακούσια ενέργεια, να συμβουλευέστε πάντα το κεφάλαιο **Irregularities** στο Aegean HUB

<https://www.aegeanhub.com/el/booking-process-and-sales/pricing-and-policies/irregularities/>

- Μέσα στην κράτηση ελέγξτε για τις ενδείξεις UN/TK από τα πεδία **Alerts** ή **PNR history** (Queue 7)

Alerts

☐ Reason	Creation Date	Source	Description									
☐ SSR change	15SEP22 10:02	A3	New SSR	OTHS	Code:	MISSING SSR CTCM MOBILE OR SSR CTCE EMAIL OR SSR CTCR NON-CONSENT FOR A3						
☐ SSR change	15SEP22 12:52	A3	New SSR	⇒ OTHS	Code:	A3650 FLT IS CANCELLED						
☐ ScheduleChange	15SEP22 12:52	A3	⇒ Previous flight data	Status:UN	A3	650	ATH	FCO	2022-11-30 08:30	2022-11-30 09:35		

Acknowledge

2022-09-15 12:52	AutoTypeB/MIARMF1	SSR	A3650Y30NOV ATHFCO UN1 / ⇒									
2022-09-15 12:52	AutoTypeB/MIARMF1	SSR	SSR OTHS F1 A3650 FLT IS CANCELLED									
2022-09-15 12:52	AutoTypeB/MIARMF1	SSR	Updated by MUCRM1A									
R- Automation AGT-automation AGY-AutoTypeB PCC-MIARMF1 RecFrom-Auto Update by MUCRM1A on 2022-09-15 at 12:52 1252Z/15SEP22												
2022-09-15 12:52	AutoTypeB/MIARMF1	QUE	QU ON ACJ1 7/ 15SEP22/1252Z PLACED BY MIARMF1 Automation automation ⇒									
R- Automation AGT-automation AGY-AutoTypeB PCC-MIARMF1 RecFrom- 1252Z/15SEP22												

- Ανοίξτε το εισιτήριο από το πεδίο Transactions και επιλέξτε **Refund**

Transactions						
✉ 📄 🔄 Tickets						
❗ Fare not found for ticketed flight(s) • MRS FARE LOGIX (ADT)						
Reference	Source	Status	Transaction Date	Travelers	Segments	
3906715345680	📄 📁 A3	Ticketed	15SEP22 13:02	FAREMRS LOGIX (ADT)	A3650 ATH-FCO 30NOV	

Electronic Ticket

Print

Status : TICKETED

Ticket Image

Agent Coupon

Ticket Image Details for Document

ET RECORD LOGIX / FARE (ADT)

AGY:

ISSUED:

PNR:

ISO:

VOID BY:

15SEP22

206GAW / F1

S8C149 / A3

GR

15SEP22 11:59P

O/D:

TKT:

IATA:

TC:

ATH / FCO

3906715345680

FF NO.:

AGT:

FCI:

FCPI:

VAL CXR:

A301

4

0

A3

Coupons

Fare Details

FARE:

TAX:

TAX:

TAX:

TOTAL:

EUR

EUR

EUR

EUR

EUR

348.00

3.00

12.00

12.69

5.00

YQ

GR

WP

WQ

Details

Form of payment:

Endorsements:

Fare Calculation:

EUR 380.69 CASH

VALID ON A3 FLIGHTS/
DATES SHOWN ONLY
NON-REFUNDABLE

ATH A3 ROM M354.60YNLGTSW NUC354.60END ROE0.981362

Data Protection Notice
<http://www.iatatravelcenter.com/privacy>

Void

Refund

Exchange/Reissue

Close

3. Αλλάξετε την επιλογή του Refund από Auto to Manual

Ticket Refund

Auto

Manual

Ticket Information

Traveler	Ticket #	Currency	Date	PNR	IATA	Tour Code
MRS FARE LOGIX (ADT)	3906715345680	EUR	15Sep22	206GAW		

Coupons

TKT	CP	AL	FLT	CL	DATE	BRD	OFF	FARE BASIS	ST	Used
680	1	A3	650	Y	30NOV	ATH	FCO	YNLGTSW	O	N

Calculation of Refund

Base Fare

Base Fare Used

Base Fare Refund

Tax Original

Tax Used

Tax Refund

Ticket Refund

Penalty

Total Refund

348.00

- 0.00

348.00

32.69

- 0.00

32.69

380.69

- 0.00

380.69

Commission

No Commission due

0.00

Waiver Code

Enter waiver code here if applicable

Monetary Settlement

Charged To

Refunded To

CASH

380.69

CASH

380.69

Total Amount

380.69

Refund/Credit

380.69

Submit

Cancel

4. Ελέγξτε την τιμή και διορθώστε το ποσό Base Fare amount/Taxes, εάν χρειάζεται

5. Στο πεδίο **Waiver Code** σημειώστε “ Due to UN flight ” και πατήστε **Submit**

Ticket Refund

Auto

Manual

Ticket Information

Traveler	Ticket #	Currency	Date	PNR	IATA	Tour Code
MRS FARE LOGIX (ADT)	3906715345680	EUR	15Sep22	2O6GAW		

Coupons

TKT	CP	AL	FLT	CL	DATE	BRD	OFF	FARE BASIS	ST	Used
680	1	A3	650	Y	30NOV	ATH	FCO	YNLGTSW	O	N

Calculation of Refund

Base Fare	348.00
Base Fare Used	- 0.00
Base Fare Refund	348.00
Tax Original	32.69
Tax Used	- 0.00
Tax Refund	32.69
Ticket Refund	380.69
Penalty	- 0.00
Total Refund	380.69

Commission
No Commission due 0.00

Waiver Code
Enter waiver code here if applicable

Monetary Settlement

Charged To		Refunded To	
CASH	380.69	CASH	380.69
Total Amount	380.69	Refund/Credit	380.69

Submit

Cancel